



THE GRAPEVINE

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MESSAGE FROM THE PRESIDENT

Louisiana was well represented at the annual meeting of the **American Academy of Certified Public Managers in Topeka, Kansas which was held on June 20 – 24, 2004.**

LSCPM still has a significant number of votes in the House of Delegates, and again this year, there were some interesting discussions. There were several meetings and discussions regarding the best way to enhance written and electronic communications between the Society Presidents. At the House of Delegates meeting, this issue was brought up again, and a committee was appointed to review various options and make a recommendation to the Board. I was selected to be a Communications committee member, and I will work diligently to help provide the best possible communications between the various state societies.

There was a tie vote for president-elect position, and it was necessary to conduct two additional votes and ballot counts before the tie was broken.

Bill Herman, Town Administrator from New Durham, NH won the election and will begin serving his term in January.

Now that the Annual Conference is over, and we have gotten back to the more routine work and Society business, we look forward to the July 23 Quarterly meeting, which will also be held as a video conferencing opportunity. This was very well received last quarter and we plan to continue in this mode.

Our Louisiana chapter continues to strive for excellence and if there is anything I can do as your president to make your membership more beneficial, please contact me.

Sincerely,

Sandy Scallan
LSCPM President

INSIDE THIS ISSUE

- 1 President's Message
- 2 CPTP Administrator's Message
- 3 Member Profile: Jodi Miller
- 4 Quarterly Business Meeting – August 27, 2004
- 5 Awards and Achievements
- 7 Fall Conference

CPTP Administrator's Report

On June 19-21, 2004, Dr. Sharon Naquin from LSU, Karen Puckett, and I attended the annual meeting of the CPM National Consortium in Topeka, Kansas. The Consortium now has 25 accredited members (23 states, Washington, D.C., and the USDA Graduate School from the federal government.) There was tremendous interest from most members of the Consortium in the management core-competency model developed in Louisiana, and there is a strong possibility that by the next annual meeting of the Consortium in September 2005, a slightly revised version of the Louisiana competency model will become the basic standard for measuring the relevance of the curriculum of all accredited Consortium members.

The Consortium also finalized plans for a 25th anniversary celebration to be held in September of 2005 as part of the annual meeting in Manchester, New Hampshire. The Louisiana program will be recognized as one of the five charter members of the Consortium. The other original Consortium members were Georgia, North Carolina, Florida and Arizona. Only the Georgia program is not active in the Consortium at this time.

Of course, in Louisiana we have not yet had time to complete the development of all 300 hours of our core competency curriculum, but we do plan to have the new CPM curriculum available by the fall of 2006 and to begin awarding CPM certifications once again by sometime in 2007.

--- BY *SAM BREEN, CPTP ADMINISTRATOR*





JODI MILLER

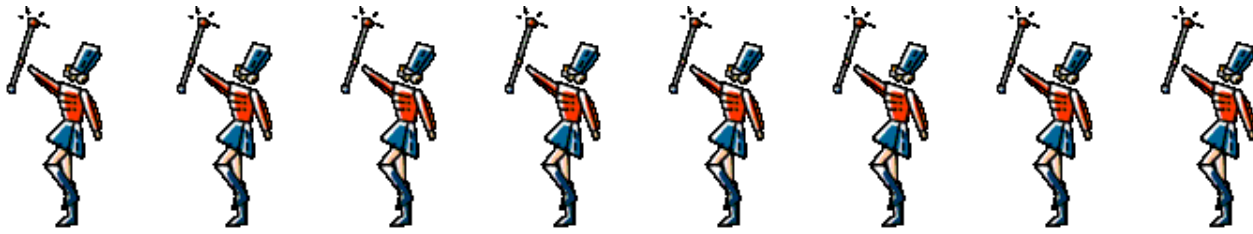
**Grapevine Profile
by
Beth Scardina**

Jodi Miller graduated with a BA from McNeese State University in 1978. Shortly after graduating from college, she was employed with the Department of Environmental Quality where she worked in the Lake Charles and Lafayette Regional offices conducting Air Quality surveillance, enforcement, and air monitoring activities. Since 1990, Ms. Miller has worked in the Baton Rouge headquarters office in many capacities, such as the Asbestos Program Coordinator, Hazardous Waste Permits Coordinator, Hazardous Waste Land Ban Manager, Underground Storage Tank Trust Fund Manager, and is currently an Environmental Scientist Manager of the Registrations and Certifications Section in the Office of Environmental Services, Permits Division.

In 1996 Jodi became a Certified Public Manager and has been a member of LSCPM since 1998. After joining the society, she has been very active and has served in many capacities. She has been a member of the nominating committee, chaired the by-laws committee, spearheaded the development of SOPs for CPM officer positions, helped to develop the LSCPM website and has been a mentor since 1997. She served as President in 2002 and is currently a Past President. At present, Jodi is on the membership committee, mentoring committee, and the newsletter/public information committee as the liaison for LSCPM.org.

Besides the LSCPM, Jodi is a member of the Louisiana Environmental Health Association (LEHA) and in 1993 and 2003, she was awarded the LEHA Presidential Citation for commitment and service to the association. In 2000, she was the recipient of the Outstanding Environmental Professional Award, and in 2004 the co-recipient of the LEHA President's Special Award for continued support and service to the association. She is also Past President of the Louisiana Certified Hazardous Materials Managers and the Past Chair of the LDEQ Total Quality Management Facilitator Counsel.

When Jodi is not involved with work related organizations, she participates in many activities with her children, having coached baseball and softball for a total of seven years, acted as Secretary of the Woodlawn Band Parent Board, and worked with the Girl Scouts as a Troop Leader and Service Unit Officer since 1996.



AUGUST "MENTORING" COURSE AND BUSINESS MEETING ANNOUNCEMENT

THE QUARTERLY BUSINESS MEETING WILL BE HELD ON AUGUST 27, 2004, AT 10:00 AM IN THE CLAIBORNE BUILDING, RM 185, 1201 N. THIRD ST., BATON ROUGE. DR. SHARON NAQUIN, DIRECTOR, LSU SCHOOL OF HUMAN RESOURCE EDUCATION AND WORKFORCE DEVELOPMENT WILL BE PRESENTING THE 1ST PART OF THE NEWLY CREATED CTPP COURSE, "DEVELOPING A SUCCESSFUL MENTORING PROGRAM." LSU DEVELOPED THIS COURSE FOR THE LSCPM AND IT WILL NOT BE AVAILABLE TO OTHER STATE PERSONNEL UNTIL FY 2005. THE 1ST PART OF THE COURSE AS WELL AS THE BUSINESS MEETING WILL BE TELEVISED TO SEVERAL LOCATIONS STATEWIDE. INFORMATION ABOUT THE MEETING WILL E-MAILED WHEN ALL ARRANGEMENTS ARE COMPLETE.

NOMINATIONS FOR LSCPM AWARDS DUE SEPTEMBER 15TH



At each year's Annual Conference the LSCPM honors the accomplishments of those who distinguished themselves in the field of public management. NOW is the time to share what is going on in your agency and ask yourself "What are my fellow LSCPM members doing that makes a difference?" Many state employees get used to doing a good job, but don't get rewarded. This is one reason this organization exists - to highlight and encourage the good management techniques used in our work places. There are lots of great things happening in state government, but unless you identify for us outstanding fellow LSCPM members, you will be missing an opportunity to share the good news. Please submit nomination forms to pam.percy@la.gov between now and September 15th. Links to the nomination forms may be found at: www.lscpm.org/lscpm/awards.php

All of the awards are not given every year, but the awards may include:

CPM of the Year - To honor the exemplary accomplishments by a Certified Public Manager in the field of public management. The CPM of the Year award may be presented annually to an active member of the Louisiana Society of Certified Public Managers who through his/her efforts has made the greatest contribution to the State Society, the American Academy of Certified Public Managers, or the prestige of the CPM Public Image.

CST of the Year - To honor the exemplary accomplishments by a CST recipient or certificate recipient in the field of public management. The CST of the Year award may be presented annually to an active member of the Louisiana Society of Certified Public Managers who has made a significant contribution to the State Society, the American Academy of Certified Public Managers, or the prestige of the CPM public image. The person nominated must not have earned a CPM designation on the date nominations close.

Certificate of Merit- To honor exceptional achievement at a level lower than that of the Louisiana Society of Certified Public Managers. The Presidential Citation may be awarded *any* individual who promoted or had positive impact in the field of public management or has been a significant service to the Society. The Certificate of Merit may be presented annually.

Presidential Citation - To honor exceptional achievement at a level higher than that of the Louisiana Society of Certified Public Managers Certificate of Merit by *any* individual who promoted or had positive impact in the field of public management or has been of significant service to the Society. The Presidential Citation may be presented annually.

Nominees for the Presidential Citation or Certificate of Merit will be judged on demonstrated achievement and accomplishment in the field of public management or significant service to the Society.

CONGRATULATIONS TO BOBBIE ANN CLARK, CPMI.

“AWARDS AND ACHIEVEMENTS”

BATON ROUGE, LA - The "Ask Robert Wooley, Your Commissioner of Insurance" consumer column has once again won a first-place award in the annual Louisiana Press Women's communications competition. A new entry for the Department, the "Get Smart About Insurance" media campaign, took first place in the media kit category. The Press Women presented the awards at the annual LPW communications awards banquet on April 24 in Opelousas, said Commissioner Wooley. As first-place winners in the awards competition, the column and the media kit will automatically become Louisiana's representatives in their respective categories at the National Federation of Press Women 2004 annual communications conference this September in Lexington, Kentucky.

The weekly "Ask Robert Wooley" column provides insurance consumer tips in a question-and-answer format to all interested print media and television outlets in the state. Written in a simple, straightforward format, the column has won numerous first-place LPW awards in recent years. The "Get Smart About Insurance" campaign outlines an intensive schedule of state and local multi-media insurance awareness activities timed to coincide with national "Get Smart About Insurance" week activities of other participating states and the National Association of Insurance Commissioners.

Department of Insurance staff and LPW members named as recipients of the awards were "Ask Robert Wooley" column **editor Bobby Ann Clark** and "Get Smart About Insurance" coordinator Laura Landry.

"Sometimes, insurance is not easy for people to understand," Commissioner Wooley said. "The weekly column and the 'Get Smart About Insurance' media activities are two of our most successful means of getting good information out there throughout the year."

"Department of Insurance staff do a great job of putting consumer information material together," he said, "but to actually get that information out to the people, we must rely on newspapers, TV stations and radio stations."

The columns are also accessible on the Department's Web site at www.lidi.state.la.us and are distributed to radio stations throughout the state in the form of a 60-second script.

"We at the Department are proud to share these awards with the many members of the media who care enough to take our message to their readers, viewers and listeners," Commissioner Wooley said. "Without their interest and participation, we would not be able to reach people across Louisiana with vital information on all kinds of insurance."

CALENDAR OF EVENTS

LSCPM BOARD MEETING

LOCATION: CLAIBORNE BUILDING

TIME 3:45 PM, JULY 20

Monthly meeting of board and committees. Members welcome at any time.

LSCPM BOARD MEETING

LOCATION: CLAIBORNE BUILDING

TIME: 3:45 PM, AUGUST 17

Monthly meeting of board and committees. Members welcome.

QUARTERLY BUSINESS MEETING

LOCATION: CLAIBORNE BUILDING, RM 185

TIME 10:00 AM, AUGUST 27, 2004

SPEAKER: DR. SHARON NAQUIN

“DEVELOPING A SUCCESSFUL MENTORING PROGRAM” WILL BE BROADCASTED WITH REMOTE LOCATIONS TO BE ANNOUNCED

COST OF LUNCH AT BATON ROUGE LOACTION: \$11.00

LSCPM BOARD MEETING

LOCATION: CLAIBORNE BUILDING

TIME 3:45 PM, SEPTEMBER 21

MONTHLY MEETING OF BOARD AND COMMITTEES. MEMBERS WELCOME.

LSCPM recognizes its membership for their accomplishments

-The editor

“AWARDS AND ACHIEVEMENTS”

The LSCPM Board would like to publicize your individual achievements, special awards, and recognitions. This is a way for the Society to celebrate the accomplishments of its members who are located throughout the state. If you have received a special recognition and would like to have it included in the Grapevine, please prepare a brief article, in WORD if possible, and submit it to the editor. Include your name, CST/CPM designation, agency, and a description of the award or achievement. Submit articles to: FRANCES.SMITH@SSA.GOV ≈



FALL LSCPM CONFERENCE

by Lance Armstrong, Conference Chair

KEEP YOUR CALENDARS OPEN! Arrangements are being discussed with the Lod Cook Conference Alumni Center on the campus of LSU in Baton Rouge for dates in mid to late October. A block of rooms will be reserved at a special rate for those needing to stay overnight. This year, the Conference Committee spoke with a number of Department Secretaries and Undersecretaries to solicit suggestions for topics they feel are important for their managers. Based on this feedback, the theme is "Leadership and Workforce Development: Creating a Great Place to Work". An exciting group of speakers is being assembled, and we are planning to provide more sessions and more opportunities to participate.

When the date, speakers, and sessions are finalized the conference brochure will be sent out with additional information and a registration form. We look forward to seeing you in October!

2004 Conference

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AACPM NEWS

The American Academy of Certified Public Managers hosted its annual meeting the week of June 23rd in Topeka, Kansas.

The Louisiana Society sent delegates to the House of Delegates to represent our state society. A brief report is included in Sandy Scallan's report. More details will be included in the September newsletter.

The picture at right is Mr. Henning (center) and Tom Patterson (right). Tom was the Henning Award winner in 2003 and was the presenter in 2004.



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STAMPS
HERE

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