



# The Grapevine

[www.lscpm.org](http://www.lscpm.org)

June, 2003

Volume 17, Number 2



## Message from the President:

On April 8-12, I attended the 15<sup>th</sup> Annual Professional Development Conference of the AACPM in Charleston, South Carolina as a delegate, along with President-Elect Sandy Scallan, and former President Nancy DeWitt. Key features of the conference were the appearance of Ken Henning, (AKA ‘the Father of Certified Public Managers’) who spoke at the President’s luncheon and Tom Patterson winning the Henning Trophy. My favorite break out session (although it is *really* hard to decide) was called “This Younger Generation” by Liz Stewart. She spoke about how this is the first time in history that four generations are together in the work place and how we as managers have to recognize the different styles and perceptions these groups have in order to *make things work*. Other dynamic speakers included former US ambassador Phillip Lader, Cari Dominguez, Chair of the EEOC and Peter Harkness, editor of *Governing* magazine. I’m just sorry I had not attended this conference before! Next year’s conference will be held in June 20-24 in Kansas, and if you only go to one management conference next year- you need to follow the yellow brick road and get there! More information on this can be found at [www.cpmacademy.org](http://www.cpmacademy.org).

The LSCPM Board met June 10<sup>th</sup> for a May-June meeting. The Conference (Lance Armstrong) and the Program committees (Sandy Scallan) are busy at work preparing for the July Quarterly Meeting and the Annual Conference this fall (You’ll hear

more about this soon!). The Mentoring Committee chaired by Gail Gibson has been working with Sam Breen and Tom Patterson to reassess the mentoring process now that the CPTP program has evolved from the CST to the Certificates. Tinka McFarland, Membership Chair, has been working to get our membership lists into a more usable format. The Board has hired someone for a nominal fee to update the LSCPM webpage but that probably will not begin until our host agency, DEQ, moves into their new offices in downtown Baton Rouge sometime in June.

Our next Board meeting will be after the Quarterly Luncheon on July 16<sup>th</sup>. In August, the Board will begin meeting at the Claiborne Building.

Have a great summer and we hope to see you at the July Business meeting for the legislative update!

Vivian

## CPTP ADMINISTRATOR’S REPORT

As you are reading this report, the final deadline for submission of CST projects (June 30, 2003) has passed. We are hoping to get the recently submitted projects graded by the end of the summer and have a graduation ceremony in the fall.

For those CSTs who would like to pursue additional certificates and work toward the CPM, I recommend that you work on the Certificate for Managing People next. At the March CPTP Policy Board meeting, the curriculum for the Managing People certificate was revised so that all but one of the classes in that certificate is either a Supervisory Group 1 or 2 class for the purposes of Civil Service mandatory training. Because these classes are part of the mandatory curriculum, they will be taught

**Louisiana Society of Certified  
Public Managers  
2003 Board of Directors**

**President:** Vivian B. Guillory  
Civil Service, Div. of Admin. Law  
Ph. 225/ 219-9982; Fax 225/ 219-9983  
vguillory@adminlaw.state.la.us

**President-Elect:** Sandy Scallan  
LSU - Public Safety  
Ph 225/ 578-5065; Fax 225/ 388-5588  
sscallan@lsu.edu

**Secretary :** Mary Tonore  
Governor's Office of Elderly Affairs  
Ph 225/ 342-7100; Fax 225/ 342-7133  
mftonore@goea.state.la.us

**Treasurer:** Judy Martin  
DPS/Corrections/HQ  
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jmartin@oyd01.corrections.state.la.us

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Registration/Certification  
Ph 225/ 765-0126; Fax 225/ 765-2559  
jodi\_m@ldeq.org

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Ph 225/ 767-9140; Fax 225/767-9156  
tmcfarla@dotd.state.la.us

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Ph 225/ 342-2235; Fax 225/342-2160  
frances.smith@ssa.gov

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Ph 504/ 903-3328; Fax 504/ 903-3318  
ggibso@lsuhsc.edu

**Director-at-Large:** Lance Armstrong  
LA State Employee's Retirement System  
Ph 225/ 922-2565; Fax 225/ 922-0677  
larmstro@lasers.state.la.us

**Louisiana Society of Certified  
Public Managers**

P. O. Box 44021  
Baton Rouge, LA 70804-4021

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The Grapevine is a Publication of the  
Louisiana Society of Certified  
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frequently in all areas of the state so it should be easy for employees to schedule the classes.

In addition to revising the Managing People certificate, the instructional staff at LSU is working on other recommendations to the Policy Board that should make it easier to pursue the CPM.

For information on classes for July through September, please check our website ([www.doa.state.la.us/cptp/cptp.htm](http://www.doa.state.la.us/cptp/cptp.htm)). The October through December schedule will be available on the website no later than August 15.

-- Sam Breen

**BOARD MEETINGS  
-- NEW LOCATION**

Future CPM monthly board meetings will be held at the new Claiborne Building, Rm 185. Thanks to Sam Breen for offering to let LSCPM use his classroom. Meetings start at 3:45 PM. Park next to the Capitol Annex. Everyone is welcome to attend.

--the editor

**Quarterly Meeting Notice**

Our April 23<sup>rd</sup> Quarterly Meeting at Mike Anderson's Seafood Restaurant was a great success. About 30 members attended the luncheon to hear Commissioner of Administration Mark Drennan speak on management in state government during these touch fiscal times. Our next Quarterly Meeting will be held at Ralph & Kacoo's Restaurant, 6110 Bluebonnet Blvd. Jennifer Marusak, of the Governor's Office will give us a legislative update on what has been going on at the State Capitol this legislative session. The meeting will be held Wednesday, July 16, 2003. The cost for lunch is \$16.00. The registration deadline is Monday, July 14<sup>th</sup>. Registration forms are included with this newsletter.

## Awards and Recognitions

The "Ask Robert Wooley: Your Commissioner of Insurance" column has once again received recognition by the Louisiana Press Women's Association. The first place award for an informational column was presented to Department of Insurance Public Information Director and column editor Bobby Ann Clark at the annual Louisiana Press Women's communications awards banquet held in Baton Rouge on May 31.

The weekly question and answer column, which provides consumer tips about insurance in a simple, straightforward format, has received the first place award four of the last six years. The column will now compete as Louisiana's entry in its category at the National Federation of Press Women's annual communications awards in Wilmington, Delaware this September.

"I'm pleased that the column has received such outstanding recognition," said Commissioner Wooley. "It is one of our most successful means of presenting complex insurance issues in terms that everyone can understand."

Copies of the "Ask Your Commissioner of Insurance" column are made available to news publications and Councils on Aging across the state of Louisiana on a weekly basis. A one-minute script version of the column is distributed each week for use by radio and television stations statewide.

The Department of Insurance also received a second place award in this year's LPW competition for the "Auto Rate Comparison Guide," edited by Public Information Specialist Laura Landry.

Free copies of all Department of Insurance publications are available upon request by phone, toll-free at 1-800-259-5300, or on the Department website: [www.lidi.la.gov](http://www.lidi.la.gov).

## Nominating Committee Seeks Candidates

By Hugh Eley

It's almost election time in Louisiana and here's your chance to "throw your hat into the ring" and run for an office in the CPM Society. Offices up for election this year include President-Elect, Treasurer, and the four Director-at-Large Board members. The Directors-at-Large serve one-year terms. Each one acts as chair of a committee (Conference, Membership, Mentoring, or Public Information/Newsletter). Treasurer is a two-year term. President-Elect is a one-year term but a three-year commitment as the incumbent serves as President and Past-President in succeeding years. Board meetings are held monthly, usually at 4:00 p.m.

Serving on the Board really is an interesting and rewarding experience. It gives you a chance to get to know other Society members and to learn more about the Society, the American Academy of CPM's, and the CPM program nationally. If you're interested or would like more information, contact Hugh Eley, Nominating Committee Chair, at (225) 922-2611 or email [heley@dhh.state.la.us](mailto:heley@dhh.state.la.us). Deadline for nominations is September 1<sup>st</sup>.

## **ATTENTION...ATTENTION...MID-YEAR DUES SPECIAL \$20.00 for Last Half of Calendar Year**

On behalf of the Louisiana Society of Certified Public Managers Board, I would like to extend a special invitation to you to join or renew your membership in YOUR professional organization. Having obtained the Certified Public Manager designation or the Certificate of Supervisory Techniques or one of the four new certificate designations, you are among the ranks of those who have worked diligently to become a better manager or supervisor.

A membership in the LSCPM offers you the unique opportunity to continue your professional growth by:

- attending informative quarterly presentations
- attending the yearly management conference
- receiving the organization's newsletter, and
- maintaining a valuable professional network with your peers.

Visit our web site at <http://www.lscpm.org> for more information on LSCPM or contact any LSCPM board member or committee chair with your questions and suggestions.

**By joining now, your dues will be prorated to \$20.00 to cover the last half of the calendar year.**

## **MANAGEMENT TIP OF THE MONTH**

by Vivian Guillory

In his seminar entitled "Managing a Resource called People" at the 15<sup>th</sup> Annual Professional Development Conference of the AACPM last month, Dr. William Hale, Jr. gave the following advice:

### **Ask! "What Is Your Goal When You Are Leading People — What Is At The Center of You?"**

- If at the center of you is yourself ? prepare to be lonely.
- If at the center of you, you plan to gain power ? forget affection.
- If at the center of you is security ? forget ecstasy.
- If you seek justice without mercy ? don't make any mistakes.
- If your life is quantitative ? you better keep up your averages.
- If your life is a retrace ? forget dignity.
- If your life is centered around manipulation ? don't expect people to trust you.
- If you are a gossip ? don't look for confidences.
- If you are materialistic ? forget spiritual values.
- If you are confrontive ? don't expect tenderness when you need it.
- If you decide to live by the sword ? then **BY GOD YOU BETTER CARRY ONE.**

Do you know why? Life is moral. We really do reap what we sow.  
"Everyone sooner or later gets to sit down to a banquet of the consequences."

## **WHAT WILL YOU EAT AT YOUR BANQUET?**



## Member Profile

### Charles W. (Chuck) Handrich

A native of Clintonville, Wisconsin, Chuck received a BS in Chemical Engineering from the University of Wisconsin in Madison and a MS in Engineering Science from the University of Wisconsin in Milwaukee. He received a Professional Engineering certificate in Chemical Engineering in 1979. In 1983, he and his family moved to Louisiana when he began work at River Bend Nuclear Station for a consulting contract in radiochemistry training. In 1989, he began his career at the Department of Environmental Quality (DEQ) in the Air Quality Division. While employed at DEQ, he received a service award for advising the Department of Labor on their response to a fire at their building that involved asbestos. This advice saved DOL thousands of dollars in emergency expense and prevented delays in issuing checks.

Chuck is currently an Environmental Chemical Specialist, Advanced in the Office of Environmental Assessment, Environmental Technology Division. He reviews permit applications for hazardous waste combustion facilities to ensure compliance with state and federal regulations. These reviews include facility designs, operational data, emissions data, emission test reports and observing tests to measure emissions.

Chuck earned his Certificate in Supervisory Techniques (CST) in Feb. 1992. He has been a member of the Louisiana Society of Certified Public Managers and the American Academy of Certified Public Managers since that time. For three years he served as the newsletter editor for the local society and two years as newsletter editor for the national organization. In September 1994, he became a Certified Public Manager.

Other organizations and activities include speaker/organizer for the Louisiana Society of Certified Hazardous Material Managers; newsletter editor and President for Delta Pi Epsilon (a fraternal organization of business educators); and an independent technical expert at several conferences.

Throughout the years, Chuck continued to develop his technical expertise. In 1988, he became a registered professional engineer in Chemical Engineering in Louisiana. In 1992, he became a Certified Hazardous Materials Manager and obtained his Professional Engineer registration in Environmental Engineering in October 1993. Chuck's latest credentials include a second MS degree in Vocational Education from LSU and a Certificate in Human Resource Development.

Other than his professional activities, Chuck spends time with his two grandsons Cameron (5 years) and Nathaniel (3 months). His other hobbies include working in his herb and vegetable garden and designing a future home to share with Flo his wife of 30 years.

*By Beth Scardina*



***Ken Henning and Henning Award Recipients ---***

***Seated from left: Tom Patterson, 2003 AACPM Henning Award winner and Dr. Kenneth Henning of Georgia. Standing from left are previous winners: Bobby Ann Clark (LA, 1992), George Askew (GA, 1994), Nancy DeWitt (LA, 1990), Patricia Hagler (NC, 1998), Haywood Poole (NC, 2000), Margaret Bailey (NC, 1995), Paulette Laubsch (NJ, 1991), Barbara Pepper (MS, 2002).***

***\* Bobbie Clark's name was erroneously left off the last newsletter article regarding Henning Awardees. We apologize for the oversight.***



***Thomas H. Patterson, recipient of the 2003 Henning Award, pictured with Ken Henning, Award namesake, and George Askew, Award namesake of the Askew Award***

**Exerpts from PRESS RELEASE By the AACPM National Convention, Charleston, SC:**

April 10, 2003



**TOM PATTERSON OF LOUISIANA**  
**RECEIVES NATIONAL RECOGNITION**

CHARLESTON, SC – A Louisiana public sector manager was recognized by the American Academy of Certified Public Managers (AACPM) this week for his career accomplishments, community service and contributions to state and national public manager organizations.

Thomas H. Patterson, Deputy Undersecretary of the Office of Management & Finance in the Louisiana Department of Environmental Quality, was presented the Henning Award at the AACPM's 15<sup>th</sup> Annual Professional Development Conference here on April 10<sup>th</sup>.

At the state level, Patterson earned his Certified Public Manager credential in 1994 and **served on the board of the Louisiana Society of Certified Public Managers (LSCPM) for three years as President-elect, President and Past President**, and was a Louisiana delegate to the AACPM's governing body, the **House of Delegates, from 1996 – 1998**. He has been involved in training development, mentoring and curriculum development, was instrumental in implementation of the LSCPM awards and recognition program, and was named as the **LSCPM Certified Public Manager of the Year in 2001**.

Patterson became **AACPM President-elect** in 2000, placing him on the then five-member Board of Directors of the national organization. In that capacity, he initiated a Call for Issues as an enhancement of the organization's strategic planning process, which resulted in a re-organization of the AACPM structure and functions. .

Patterson served as **President of the Louisiana Environmental Health Association** in 1994 – 95, an organization dedicated to helping environmental health professionals meet the demands necessary for the effective control of environmental hazards. In 2001, he was presented the **Charles E. Dunbar Career Civil Service Award**, the State of Louisiana's premier recognition of outstanding career civil service. .

**Barbara Pepper of Mississippi, 2002 Henning Award Recipient and Chair of the 2003 Henning Award Committee**, reports "Tom was the unanimous choice of the selection committee. His career accomplishments, community activities and efforts for both the Louisiana CPM Society and the American Academy set a standard that his peers should strive to achieve. He truly represents the very best in Certified Public Managers."

Joining in Patterson's recognition, **AACPM President Larry Totten of Kentucky** emphasized Patterson's willingness to "go the extra mile to help his peers, his professional organization, his state society and the American Academy. Tom's efforts have been a tremendous contribution to the Louisiana Society and the American Academy, and have helped to strengthen the standing and prestige of the CPM public image."

The Henning Award was first awarded by the AACPM in 1990. Patterson is the 14<sup>th</sup> recipient of the annual recognition, and the fourth individual from Louisiana to be recognized.

## LSCPM Calendar of Events

|                                |   |
|--------------------------------|---|
| July 16<br>11:15 AM<br>1:00 PM | Quarterly Business Meeting<br>RALPH & KACOO'S<br>6110 Bluebonnet Blvd., Baton Rouge<br>Speaker: <b>Jennifer Marusak</b><br><b>Office of the Governor</b><br><i>"How Recent Legislative Changes Affect State Managers"</i> |
| <b>July 16</b><br>1:00 PM      | <b>Monthly Board Meeting to follow lunch</b><br>RALPH & KACOO'S<br>6110 Bluebonnet Blvd., Baton Rouge   |
| August 19<br>3:45 PM           | Monthly Board Meeting<br>Claiborne Building, Rm 185<br>Baton Rouge  |
| September 1<br>September 15    | Deadline for Nominations for Election of Officers<br>Deadline for Awards Nominations  |
| September 16<br>3:45 PM        | Monthly Board Meeting<br>Claiborne Building, Rm 185<br>Baton Rouge  |
| October                        | LSCPM Fall Management Conference<br>Tentative date: Oct 22, 2003<br>Location: to be announced   |

**Louisiana Society of Certified Public Managers**  
**P. O. Box 44021**  
**Baton Rouge, Louisiana 70804-4021**



Louisiana Society of Certified Public Managers  
3<sup>rd</sup> Quarterly Business Meeting  
Wednesday, July 16, 2003

Registration: 11:15 a.m.  
Ralph & Kacoo's Seafood  
6110 Bluebonnet Blvd., Baton Rouge, La.

**Guest Speaker:**  
**Jennifer Marusak**

**Topic: *How Recent Legislative Changes Affect State Managers***

Registration includes meeting, lunch, beverage, tax, and tip.

*Sensation Salad*

Iceberg lettuce tossed in our Italian vinaigrette dressing with garlic and Romano cheese

(Plus your choice of one of the following)

*Shrimp Fettuccini Alfredo*

Our chef's exciting creation!

*Tilapia Atchafalaya*

Tilapia filet grilled and topped with crawfish etouffee.  
Served with braised potatoes and vegetable du jour.

*Chicken Lafitte*

A charbroiled seven-ounce chicken breast smothered with grilled onions, mushrooms and fresh tomatoes. Popped with Lafitte sauce. Served with braised potatoes and vegetable du jour.

*Fish and Shrimp Combo*

Fish and shrimp combination fried golden brown. Served with French fries.

All entrée selections are served with salad, hushpuppies and choice of Iced tea or coffee.

Price including tax and tip - \$16.00.



## Registration Form

Please complete form for each person attending.

**Guest Speaker:** Jennifer Marusak  
**Topic:** How Recent Legislative Changes Affect State Managers  
**Location:** Ralph & Kacoo's Restaurant  
6110 Bluebonnet Blvd., Baton Rouge, La.

**Date of Meeting:** Wednesday, July 16, 2003  
**Registration:** \$16.00  
**Deadline:** Monday, July 14, 2003

**NAME:** \_\_\_\_\_

**AGENCY:** \_\_\_\_\_

**ADDRESS:** \_\_\_\_\_

**PHONE:** \_\_\_\_\_

**EMAIL:** \_\_\_\_\_

**AMOUNT ENCLOSED:** \$ \_\_\_\_\_

\_\_\_ I will pay at the door, I understand that if I do not attend, I will be billed \$ 16.00 .

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E-mail at [jmartin@corrections.state.la.us](mailto:jmartin@corrections.state.la.us)