

## President's Message

It was wonderful to see 55 new CSTs receive their certificates on September 24. The participation in the ceremony by the Department heads and the reception at the Governor's mansion really made the experience meaningful. I appreciate the work of Society members who helped with the reception. Please encourage the new graduates in your agency to consider membership in the Society.

Members should have received ballots to elect officers for 2000. Please return them by November 15, as requested on the ballot. Thanks to Tinka McFarland and her Nominating Committee for developing such a fine slate of officers. Thanks also to all of you who made the commitment to run for office. Those of you not on the ballot please consider how you would like to be an active member in the coming year, and contact a current or new board member to get involved.

Hugh Eley has arranged what promises to be an informative, entertaining program for our mini-conference on Ethics in December. At a luncheon in conjunction with the conference, we will honor outstanding members of the Louisiana Society with awards presentations. See the registration form in this newsletter for details on the mini-conference.

Please continue to support our Certified Public Training Program by continuing your education through class attendance and encouraging your staff to take advantage of training opportunities.

Sally Gilbert

**Louisiana Society of Certified  
Public Managers  
Board of Directors**

President  
Sally R. Gilbert, CPM  
DSS (225) 342-7951  
Sally.gilbert@ssa.gov

President-Elect  
Hugh R. Eley, CPM  
DHH (225) 926-2611  
heley@dhh.state.la.us

Secretary  
Vance Edwards, CST  
DPS (225) 925-6909  
vedwards@dpsmail.dps.state.la.us

Treasurer  
Lisabeth "Beth" Landry, PE, CPM  
DOTD (225) 929-9107  
blandry@dotdmail.dotd.state.la.us

CPM-at-Large  
Elaine "Lanie" Phares, RN, CPM  
DHH (225) 342-9243  
iphares@dhh.state.la.us

CST-at-Large  
Joe Wills, CST  
DOI (225) 342-6638  
jwills@ldi.state.la.us

Past-President  
Diana F. Schouest, CPM  
DHH (225) 342-2575  
dschoues@dhh.state.la.us

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Louisiana Society of Certified  
Public Managers  
P.O. Box 44021  
Baton Rouge, LA 70804-4021

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The Grapevine  
The Grapevine is a Publication of the  
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Managers.

**CPTP ADMINISTRATOR'S REPORT**

To start, I want to thank the Society for hosting the reception for the new CST recipients on September 24. As usual, all of you did a great job.

On Sept. 13-17, we conducted Level VI-A for 32 participants. Most of these participants will be back to attend Level VI-B January 24-27. Level VI-B topics are planned to be Program Evaluation and Personnel Management. Also, Level VI-A participants currently are busy working on their final project.

CPTP conducted our first Level I class using compressed video as the delivery system on September 27-30. Remote sites for the first class were Bogalusa, Lake Charles, and Monroe, and the host site was in Baton Rouge on the LSU campus. We are in the process of getting participant feedback on the advantages and disadvantages of this form of distance learning. You'll be getting more information on participant perceptions of distance learning in future reports from me.

Registration is low for our satellite classes on Documentation & Feedback: PPR Essentials scheduled for November 10, and Excellence in Customer Service, Part 2, scheduled for December 8, and these classes are in danger of being canceled. Please encourage people you know to register for these classes.

The complete CPTP schedule for January through March will be ready by December. So far, it looks like we will be doing a number of special classes for DOTD, Medical Center of Louisiana, Pincrest Developmental Center, Office of Public Health, Nicholls State University, and the Department of Corrections. Don't forget to check our web site for the latest information about our classes.

Sam Breen

## Election of Year 2000 LSCPM Officers

The election of year 2000 LSCPM officers is in process. Recall that Hugh Eley, current President-Elect, will serve as President and Sally Gilbert, current President, will serve as Past President. The ballots have been mailed out and are due back on November 15. The elected slate will be announced at the Ethics Conference on December 2.

The following names were submitted by the nominating committee and appeared on the ballots:

|                 |                      |  |
|-----------------|----------------------|--|
| President-Elect | Beth Landry, CPM     | Dept. of Transportation and Development<br>Materials and Testing Section                               |
| Secretary       | Pam Percy, CST       | Dept. of Civil Service<br>Personnel Management Division  |
| Treasurer       | Judy Martin, CPM     | Dept. of Public Safety<br>Corrections Headquarters   |
| CPM-at-Large    | Tinka McFarland, CPM | Dept. of Public Safety<br>Louisiana Transportation Research Center<br>Technology Transfer and Training |
| CST-at-Large    | Sally Towns, CST     | Dept. of Health and Hospitals<br>Office of the Secretary, Management and<br>Finance                    |

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## Member Profile



Pam Percy started her career with the state in the Dept. of Civil Service in July, 1978 in the Examining Division. She has traveled statewide, sometimes with State Troopers, to chair oral exam panels for entry level and promotional exams for State Police. Pam was the supervisor of the Civil Service Testing and Information Office in Baton Rouge before moving to the Personnel Management Division where she has been for 18 years. Pam works with human resource staffs and other employees trying to help them solve their problems and in interpreting Civil Service rules and policies. She also does training and human resource audits.

Pam first started classes for Management in State Government (Level I) in 1980. She just completed Part A of Level VI in September and is moving on to her final classes for CPM certification. She was thwarted several times from progressing from Level V to Level VI due to back problems. She was delayed again when she was called on to implement a pilot project to allow state government to contract for private sector "temps". She is very happy to be close to finally attaining her CPM.

In her private time she teaches religion class to tenth and eleventh graders her my church in St. Francisville. It is a Confirmation class and is a two-year preparation program. Pam received a graduate degree in Religious Education from Boston College many years ago and I loves the challenge of teaching teenagers. "They help keep you humble!!"

Louisiana Society of Certified Public Managers  
 Seminar on Ethics, Awards Luncheon and Business Meeting  
 Radisson Hotel, Baton Rouge, LA  
 December 2, 1999

|                     |                         |  |
|---------------------|-------------------------|--|
| 9:00 AM – 10 AM     | Registration            |  |
| 10:00 AM – 11:30 AM | Workshop                | Louisiana Code of Ethics<br>Carla Courtney |
| 11:30 AM – 12:30 PM | Awards Lunch            |  |
| 12:30 PM – 1:30 PM  | Ethics in the Workplace |  |
| 1:30 PM             | Business Meeting        |  |

A limited number of rooms are available for \$70 at the Radisson until November 10. The phone number at the Radisson is (225) 925-2242

Registration Fee for the Ethics Seminar and Awards Luncheon is \$25.00

Please fill in the blanks below and send the form and your check for \$25 to

Louisiana Society of Certified Public Managers  
 P. O. Box 44021  
 Baton Rouge, LA 70804

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Ethics Seminar and Awards Luncheon Registration Form

Name \_\_\_\_\_

Department \_\_\_\_\_

Email (optional) \_\_\_\_\_

### UN-SUNG HERO—Karen Puckett

One of the un-sung heroes of the CPTP program is ex-officio Society member Karen Puckett. Karen started working with the CPTP program in 1991 doing data entry. Since 1991 she has become an integral and invaluable part of the program. Prior to joining the CPTP staff, Karen worked with the Commissioner of Division of Administration and before that with O.T.M. A Baton Rouge native and graduate of St. Joseph's Academy, Karen has also taken several of the CPTP courses herself.



Karen's other full-time job is taking her four children—ages 4 through 15—hiking and camping. Karen's husband, Don Puckett, also serves our state government as the General Counsel for the Louisiana Department of Wildlife and Fisheries. As every graduate of the CPTP program knows, Karen is usually your first source of help in getting problems straightened out. She can be found in her basement office of the Capital Annex and is always available with informed and friendly help.

## COMPREHENSIVE PUBLIC TRAINING PROGRAM 1999 CST GRADUATES

### DEPARTMENT OF HEALTH & HOSPITALS

|                       |   |              |
|-----------------------|---|--------------|
| J. Richard Bassett    | Office of Secty/Medical Vendor Admin.         | Baton Rouge  |
| Sally Hubbard-Towns   | Office of the Secretary                       | Baton Rouge  |
| Thomas B. McGill      | Office of Secty/ Villa Feliciana Med. Complex | Jackson      |
| Sandra J. Williams    | Office of Secretary/Region 7                  | Shreveport   |
| Tracey T. Zimmerman   | Office of Secty/Medical Vendor Admin.         | Baton Rouge  |
| Mark A. Anders        | Mental Health/Feliciana Forensic Facility     | Jackson      |
| Julie S. Boudreaux    | Mental Health/Southeast La. State Hospital    | Mandeville   |
| Daphne F. Caldwell    | Office of Mental Health                       | Shreveport   |
| Lucille P. Gasecki    | Office of Mental Health                       | New Orleans  |
| Alice Marie Graves    | Mental Health/N.O. Adolescent Hospital        | New Orleans  |
| Linda R. Groce        | Office of Mental Health                       | Baton Rouge  |
| Fay Kitchens          | Office of Mental Health                       | Monroe       |
| Dr. C. Gary Pettigrew | Mental Health/East La. State Hospital         | Jackson      |
| Reginal A. Hunter     | OCDD/Hammond Developmental Center             | Hammond      |
| Stephen B. Leggio     | OCDD/Hammond Developmental Center             | Hammond      |
| Frances Uggen Ray     | OCDD/Hammond Developmental Center             | Hammond      |
| Linda D. Richardson   | OCDD/Hammond Developmental Center             | Hammond      |
| Wanda Russell         | OCDD/Hammond Developmental Center             | Hammond      |
| N. Renee' Broadway    | OCDD/Northwest Developmental Center           | Bossier City |
| Janis Lamartiniere    | OCDD/Pinecrest Developmental Center           | Pineville    |
| Anita M. Delaup       | Office of Public Health                       | New Orleans  |
| Melanie Dew           | Office of Public Health                       | Bastrop      |
| Nancy K. Frazier      | Office of Public Health                       | Shreveport   |
| Joey M. Hebert        | Office of Public Health                       | Thibodaux    |
| Bertha Nell LeJeune   | Office of Public Health                       | Jennings     |

**CAPITAL AREA HUMAN SERVICES DISTRICT**

|                 |                               |             |
|-----------------|-------------------------------|-------------|
| Linda K. Bowman | Capital Area Recovery Program | Baton Rouge |
|-----------------|-------------------------------|-------------|

**DEPARTMENT OF LABOR**

|                     |                                |             |
|---------------------|--------------------------------|-------------|
| Lynette W. Lewis    | Office of the Secretary        | Baton Rouge |
| Melinda C. Mitchell | Office of Workers Compensation | Monroe      |

**LOUISIANA STATE UNIVERSITY AGRICULTURAL CENTER**

|                     |  |             |
|---------------------|--|-------------|
| Janis A. Jumonville | LSU Ag. Center, Central Research Station | Baton Rouge |
| Pamela S. Rupert    | LSU Ag. Center, Central Research Station | Baton Rouge |

**LSU MEDICAL CENTER, HEALTH CARE SERVICES DIVISION**

|                       |                                    |             |
|-----------------------|------------------------------------|-------------|
| Phyllis D. McIntosh   | HCSD/E. A. Conway Medical Center   | Monroe      |
| Tina L. Howard        | HCSD/ Huey P. Long Medical Center  | Pineville   |
| Burton J. Michot, Jr. | HCSD/ Huey P. Long Medical Center  | Pineville   |
| Diana L. Rhodes       | HCSD/ Huey P. Long Medical Center  | Pineville   |
| Dacia Earthly Schiele | HCSD/ Huey P. Long Medical Center  | Pineville   |
| Tina Tullos           | HCSD/ Huey P. Long Medical Center  | Pineville   |
| Leon Mollere          | HCSD/Medical Center of La. at N.O. | New Orleans |

**LOUISIANA STATE UNIVERSITY**

|                  |                            |             |
|------------------|----------------------------|-------------|
| Beverly L. Feast | Baton Rouge Campus         | Baton Rouge |
| Sandra F. McNatt | LSU Health Sciences Center | Shreveport  |

**DEPARTMENT OF NATURAL RESOURCES**

|                     |                                       |             |
|---------------------|---------------------------------------|-------------|
| Mariano G. Hinojosa | Office of Conservation                | Baton Rouge |
| Helen Kay Hoffpaur  | Office of Coastal Restoration & Mgmt. | Baton Rouge |
| David Meloy         | Office of Mineral Resources           | Baton Rouge |

**DEPT. OF PUBLIC SAFETY & CORRECTIONS, CORRECTIONS SERVICES**

|                     |                                       |             |
|---------------------|---------------------------------------|-------------|
| Kay Taylor Gilley   | Office of Probation & Parole          | Baton Rouge |
| Susan Danna Indest  | Headquarters, Human Resources Div.    | Baton Rouge |
| Charles B. Maxwell  | Swanson Correctional Center for Youth | Monroe      |
| Dr. James E. Priddy | Louisiana State Penitentiary          | Angola      |

**DEPT. OF PUBLIC SAFETY & CORRECTIONS, PUBLIC SAFETY SERVICES**

|                          |                        |             |
|--------------------------|------------------------|-------------|
| Sgt. Larris J. Bourgeois | Office of State Police | Houma       |
| Mary Sue Trull           | Office of State Police | Baton Rouge |

**DEPARTMENT OF SOCIAL SERVICES**

|                    |                                     |              |
|--------------------|-------------------------------------|--------------|
| Janet Slaybaugh    | Office of the Secretary             | Baton Rouge  |
| Roseland H. Starks | Louisiana Rehabilitation Services   | Baton Rouge  |
| James E. Wallace   | Louisiana Rehabilitation Services   | Baton Rouge  |
| Lillian M. D'Avy   | Office of Family Support            | Clinton      |
| Rene Douget        | Office of Family Support            | Lake Charles |
| Ida H. Norred      | Office of Family Support            | Livingston   |
| Frances L. Smith   | OFS/Disability Determinations Svcs. | Baton Rouge  |

**DEPARTMENT OF TRANSPORTATION & DEVELOPMENT**

|                    |                    |             |
|--------------------|--------------------|-------------|
| Curtis A. Fletcher | Office of Highways | Baton Rouge |
|--------------------|--------------------|-------------|

**OFFICE OF THE GOVERNOR**

|                  |                                      |             |
|------------------|--------------------------------------|-------------|
| George O. Luce   | Division of Administration, OIS      | Baton Rouge |
| Robert J. Seeman | Governor's Office of Elderly Affairs | Baton Rouge |
| Amy Green Sparks | Department of Veterans' Affairs      | Jackson     |

**HOUSING AUTHORITIES**

|                    |                                  |              |
|--------------------|----------------------------------|--------------|
| Monica H. McKinney | Natchitoches Housing Authority   | Natchitoches |
| Sunny P. Zansler   | Housing Authority of New Orleans | New Orleans  |

**LEVEE DISTRICTS**

|                 |                               |         |
|-----------------|-------------------------------|---------|
| Gavin A. Pagart | East Jefferson Levee District | Harahan |
|-----------------|-------------------------------|---------|

**PORT COMMISSIONS**

|                        |                     |             |
|------------------------|---------------------|-------------|
| Christopher W. Richard | Port of New Orleans | New Orleans |
|------------------------|---------------------|-------------|

**STATE RETIREMENT SYSTEMS**

|                      |                                    |             |
|----------------------|------------------------------------|-------------|
| Lucille Reulet Ourso | Teachers' Retirement System of La. | Baton Rouge |
|----------------------|------------------------------------|-------------|

**TECHNICAL COLLEGE SYSTEM**

|                    |                       |           |
|--------------------|-----------------------|-----------|
| Phyllis Ann Dupuis | LTC, Lafayette Campus | Lafayette |
|--------------------|-----------------------|-----------|

## LSCPM Calendar

|                    |  |   |
|--------------------|--|---|
| Nov. 15<br>4:00 PM | LSCPM Board Meeting                                      | 445 N. 12 <sup>th</sup> Street<br>(Sally Gilbert's Office Conf. Room<br>at Disability Determination Services,<br>DSS) |
| Nov 15             | Deadline for Submission<br>of ballots for Y2000 Officers |   |
| Dec. 2             | LSCPM Mini-Conference on<br>Ethics                       | Radisson Hotel, Baton Rouge   |