

Louisiana Society of Certified Public Managers Report

Submitted by Jodi G. Miller, March 23, 2004

On Behalf of Sandy Scallan, President

Society name and official address:

Louisiana Society of Certified Public Managers
P.O. Box 44021
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2003 Accomplishments

1. Beefed up & began working in Committees;
2. Secured a webmaster for our dedicated website in order to revise & add current info to the web, LSCPM.org
3. Planned and held a successful 1-day Fall conference

2004 Progress-to-date

1. Conference, Mentoring, and Membership Committees began meeting;
2. Put into works the Membership Satellite groups where several offices across the state will meet via teleconference;
3. Speaker planned for April meeting:
Dr. Sharon Naquin, Director
School of Human Resource Education and Workforce Development
Topic: Update on the New and Improved Certified Public Manager Training Program

2004 Committee Goals/Objectives

Program, Gail Gibson, Chair

Meeting every month to include "How to"

Explain confusion w/ Certificates (Work w/ the Mentoring Committee)

In place of on or more Quarterly meetings/workshops

Explain strategic planning – manage wear

Invite one Agency Head per meeting to a free meeting and lunch

Tell him what we can do for him – help his managers manager better

Topics - LSU/Civil Service update

- "Conflict Resolution, Hiring/Firing, etc. in a Nutshell"

Build membership by completing helping them CPM designation – inviting Leadership, encourage attendance

Invite new leaders in government as speakers

Ask speakers to distinguish between topics as it applies to Managers

Hold meetings in areas besides BR (work w/ the membership committee)

Bring Quarterly meetings to Claiborne & use video-teleconferencing in Alex, Monroe, Shreveport, Laf, NO, LC

Evaluate needs of holding business during the quarterly meetings vs. using email, etc.

Ask Jerry Luke LeBlanc to talk on the topic "Managers Roles in Performance"

Invite Carolyn Lane as speaker

Conference, Lance Armstrong, Chair

Invite Andy Kopelin back as speaker (Panel)

Invite Terry Ryder as speaker (Panel)

Invite Jerry Luke LeBlanc (Commissioner of Administration as speaker

Updates as “Administration” – not part of a panel – should be related to a topic or theme

Panel should have a conflict to seek a resolution (contrary opinion) –point/counterpoint

Invite Governor Blanco

Consider more than one conf (add content training that CPTP can't get to bc of time constraints w/ mandatory training

1 ½ days conf to include CPTP training

Membership, Sharon Parker, Chair

Strategy for 150 new CST graduates

What's next? – Different actions

Send an invitation to new grads to join LSCPM

Send letters noting “What's in it for the new member?”

Certificates are a way to meet other state employees and share what they have learned

Bring others in by word of mouth

Community Outreach will get the Society recognition

(Fund drives, food bank, donate suits to persons that go to interviews looking for jobs “professional development)

Publicize in other cities besides BR

Get state employees in other parts of the state involved via implementation of video teleconferencing

Communicate via email and video teleconferencing

Start new chapters or add members using video teleconferencing

LASERS offers state of the art room for meetings and CPTP has video conferencing, which has already been used for monthly meetings

Membership, Sharon Parker, Chair (continued)

January 15, 2004 Send letter/acknowledgement of receipt & calendar to members joining the Society as well as receipt of dues

Workshop w/ other parts of state “22 per workshop” if via video conferencing

Mentoring – Chuck Handrich, Chair

Personal Contact w/ potential members

Outreach to Secretaries/agency heads – One representative per agency

Make presentation to the Undersecretaries at their monthly meeting

Encouraging people “to...”

Get list of agencies w/ CSTs, CPMs, and Certificates that have not joined the Society

Certificate – Managing People” for Supervisors

Future benefit training – Other areas than Supervisors

Workshops – invite persons needing help with projects or other problem solving, etc.

Gather a list of people that have been Mentors and who want to be Mentors

New mentoring class to train mentors (coordinate thru CPTP)

Meet w/ Sam to determine where to go

Need to know changes

Set goal before the end of the year

Cultivate the 150 graduates

1-day workshops – critical to hands on projects